

## EXHIBIT E

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*Attorneys for Defendant*  
JETBLUE AIRWAYS CORPORATION

UNITED STATES DISTRICT COURT  
EASTERN DISTRICT OF NEW YORK

REGINA CANELA,

Plaintiff,

-against-

JETBLUE AIRWAYS CORPORATION,

Defendant.

**Case No.:**

**DECLARATION OF DEVINA  
DEWNARAYAN**

**ECF CASE**

I, Devina Dewnarayan, hereby declare under penalty of perjury that the foregoing is true and correct:

1. I am an employee at JetBlue Airways Corporation (hereinafter “JetBlue”) in the position of Analyst, Litigation Legal. I submit this Declaration based upon my review of the records maintained by JetBlue in the ordinary course of its business, true and accurate copies of which are attached hereto.

2. Based upon my review of JetBlue’s business records, on September 15, 2018, Plaintiff was scheduled to fly from JFK International Airport in Queens, New York (‘JFK Airport’) to Cibao International Airport (“Santiago Airport”), in the Dominican Republic on JetBlue Flight 2837.

3. A true and accurate copy of JetBlue’s Passenger Name Record for Plaintiff’s flight on September 15, 2018 is attached hereto as Exhibit A.

4. On November 9, 2018, Plaintiff was scheduled to fly from Santiago Airport, Dominican Republic to JFK Airport in New York on JetBlue Flight 1536.

5. A true and accurate copy of JetBlue's Passenger Name Record for Plaintiff's flight on November 9, 2018 is attached hereto as Exhibit B.

6. JetBlue has no record of any other flights undertaken by Plaintiff during the period of September through December 2018.

Pursuant to 28 U.S.C. § 1746, I declare under penalty of perjury that the foregoing is true and correct.

Dated: December 28, 2021

A handwritten signature in blue ink, appearing to read "Devina Dewnarayan", is positioned above a horizontal line.

Devina Dewnarayan

## **EXHIBIT A**

HEADER

CYKNAN 2018/10/15 -- 0000 2018/07/22 1251 5 RH5 042 NIH 001 000 NIH 001

1CANELA/REGINA MISS

B6 2837P 2018/09/15 J JFK STI HK 01 1315 1657 HRS /E

TKT/TIME LIMIT

T-25AUG-OFC5KLN

TE 2792105528498 CANEL/R NIH5RH5 1351/22JUL

TE 2792108029152 CANEL/R OFC5KLN 1412/25AUG

PHONES

[REDACTED]  
[REDACTED]

PRE-RESERVED SEATS

B6 2837P 15SEP2018 JFK STI HK 12B NL 1.1

FREQUENT TRAVELER ITEM

B6 2081166556 HK B6 NN 1.1

UPGRADE LIST

PASSENGER PROFILE

ADDRESS

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

PROFILE INDEX DATA

HOST FACTS

SSR DOCS B6 HK1 /P/US/509917950/US/19APR1954/F/19MAY2023/CANELA/REGINA 1.1

SSR PCTC B6 HK

OSI NOTIFY TDP/R/20180722175144/EMAIL/CNF/1.1/

OSI LANG TDP/EN/

SSR BRND B6 NN1 /CN

SSR TKNE B6 HK1 .2792105528498C1 1.1

SSR TKNE B6 HK1 .2792108029152C1 1.1

OSI NOTIFY INR/H/20180825161420/EMAIL/CNF/ALL/

SSR FEEB B6 2837P15SEP/OLD BAG FEES APPLY NN1 1.1

SSR PCTC B6 HK DECLINED 1.1

ASSOCIATED REFERENCE FIELD

ORIGINAL - 0 CURRENT - 0 AVAILABLE - 0 SOLD - 0

PNRLOC SEATS TK/TL PASSENGER NAMES

GENERAL FACTS

REMARKS

H-FARE/PUB/PL2AUEN6  
H-FARE/PUB/AMT/1ADT/123.00/69.70/192.70/USD  
H-SSWMOD-DT/2018/07/22-13-51/IP/209.164.62.1  
-TBM\*XXXXXXXXXXXXX4928\$XXXXX  
H-AUTH-AVS SUCCESS-Z/ZIP/POSTAL MATCH/ADDRESS FAIL/Z  
H-B\$A/[REDACTED] [REDACTED] [REDACTED]  
H-AUTH-APV/04043Z/00/USD192.70  
H-AUTH-PSS/CA4928/22JUL/XXXXXXXXXXXXX95628576  
H-AUTH-CSC MATCHED/M  
XXTAW23JUL/  
H-RISK MGNT/ALLOW///0006929F-72D4-423C-926D-1150BE3DC6C8  
XXAUTH/06424Z \*Z  
H-AUTH-PSS/CA4928/25AUG/XXXXXXXXXXXXX35431068  
H- AUTH-APV/06424Z/00/USD7.00  
H- AUTH-AVS SUCCESS-Z/ZIP/POSTAL MATCH/ADDRESS FAIL/Z  
H- AUTH-CSC MATCHED/M  
H-RISK MGNT/ALLOW/5FB7A40E-944D-4DA7-B664-3D076A471FA7  
H-BH CUC WV CHG FEE DUE TO DEATH IN FAMILY COLLECT DIFF IN  
H-FARE CG66403 8/25  
H-OLD BAG FEES APPLY  
H-IMPORTANT CHANGES TO TSA SCREENING EMAIL SENT TO  
H-[REDACTED] ON 14 SEP 2018.  
H-SSDK/TXT/TIMATIC - TIMATIC OK - N1.1/15SEP2018/B62837/JFK  
H-SSDK/TXT/TIMATIC - TIMATIC OK - N1.1/15SEP2018/B62837/JFK  
H-SSDK/BAG/JFKSTI15SEP/BAG1.1  
BAG-TAG ACCEPTED 8279618131 15SEP2018 1108/JFK/89C5

RECEIVED FROM

TDPWEB

NIH.NIH5RH5 1251 2018/07/22 CYKNAN

HISTORY

X5H H-SSDK/TXT/BTREPRINTPENDING/8279618131  
R-JFKNIH5RH7

S- 1105 2018/09/15  
A5H H-SSDK/TXT/BTREPRINTPENDING/8279618131  
R-JFKNIH5RH7

S- 1105 2018/09/15  
A5H H-SSDK/BAG/JFKSTI15SEP/BAG1.1  
R-JFKNIH5RH7

S- 1105 2018/09/15  
A5H H-SSDK/TXT/TIMATIC - TIMATIC OK - N1.1/15SEP2018/B62837/JFK  
R-JFKNIH5RH7

S- 1104 2018/09/15  
X4S SSR DOCS B6 /P/US/[REDACTED]/US/[REDACTED]/F/19MAY2023/CANELA/REGINA  
A4S SSR DOCS B6 /P/US/[REDACTED]/US/[REDACTED]/F/19MAY2023/CANELA/REGINA  
R-JFKNIH5RH7

S- 1104 2018/09/15  
A5H H-SSDK/TXT/TIMATIC - TIMATIC OK - N1.1/15SEP2018/B62837/JFK  
R-JFKNIH5RH7

S- 1102 2018/09/15  
A4S SSR PCTC B6 DECLINED  
R-JFKNIH5RH7

S- 1102 2018/09/15  
X4S SSR DOCS B6 /DB/19APR54/F/CANELA/REGINA  
A4S SSR DOCS B6 /P/US/[REDACTED]/US/[REDACTED]/F/19MAY2023/CANELA/REGINA  
R-JFKNIH5RH7

S- 1102 2018/09/15  
A5H H-IMPORTANT CHANGES TO TSA SCREENING EMAIL SENT TO  
A5H H-[REDACTED] ON 14 SEP 2018.  
R-HDQHDQ8RB1

S- 1510 2018/09/14  
A5H H-OLD BAG FEES APPLY  
A4S SSR FEEB B6 2837P15SEP/OLD BAG FEES APPLY NN1  
R-HDQHDQ4INT

S- 2037 2018/08/27  
A9 OFC 5165289276-S RAMON  
R-OFCOFC5KLN

S- 1514 2018/08/25  
A4O OSI NOTIFY INR/H/20180825161420/EMAIL/CNF/ALL/  
R-OFCOFC5KLN

S- 1514 2018/08/25  
A4G B6 2837P 15SEP2018 JFK STI SS 12B NL  
R-OFCOFC5KLN

S- 1514 2018/08/25  
A5H H-BH CUC WV CHG FEE DUE TO DEATH IN FAMILY COLLECT DIFF IN  
A5H H-FARE CG66403 8/25  
R-OFCOFC5KLN

S- 1512 2018/08/25

A5H H-RISK MGNT/ALLOW/5FB7A40E-944D-4DA7-B664-3D076A471FA7  
R-OFCOFC5KLN

S- 1512 2018/08/25  
A5H H-AUTH-PSS/CA4928/25AUG/xxxxxxxxxxxxx35431068  
A5H H- AUTH-APV/06424Z/00/USD7.00  
A5H H- AUTH-AVS SUCCESS-Z/ZIP/POSTAL MATCH/ADDRESS FAIL/Z  
A5H H- AUTH-CSC MATCHED/M  
A4S SSR TKNE B6 JFKSTI2837P15SEP.2792108029152C1  
X7 T-22JUL-NIH5RH5  
A7 T-25AUG-OFC5KLN  
R-OFCOFC5KLN

S- 1512 2018/08/25  
XS B6 2837P 2018/08/27 JFK STI HK 01 1329 1715 HRS /E  
AS B6 2837P 2018/09/15 JFK STI SS 01 1315 1657 /E  
X4G\*B6 2837P 27AUG2018 JFK STI HK 12C NLA  
X4S\* SSR BRND B6 JFKSTI2837P27AUG/CN  
X4S\* SSR IBAG B6 2837P27AUG/NN1  
X4S\* SSR TKNE B6 JFKSTI2837P27AUG.2792105528498C1  
A4S SSR BRND B6 JFKSTI2837P15SEP/CN  
A4S SSR TKNE B6 JFKSTI2837P15SEP.2792105528498C1  
R-OFCOFC5KLN

S- 1511 2018/08/25  
A5H H-RISK MGNT/ALLOW///0006929F-72D4-423C-926D-1150BE3DC6C8  
R-NIHNIH5RH5

S- 1251 2018/07/22  
A4O OSI NOTIFY TDP/R/20180722175144/EMAIL/CNF/1.1/  
A4O OSI LANG TDP/EN/  
R-NIHNIH5RH5

S- 1251 2018/07/22  
A4S SSR TKNE B6 JFKSTI2837P27AUG.2792105528498C1  
X7 TAW23JUL/  
A7 T-22JUL-NIH5RH5  
AT W\$VCR\$F\*XXXXXXXXXXXXX4928/XXXX\*Z04043Z  
R-NIHNIH5RH5

S- 1251 2018/07/22  
AW N/RAMON A CANELA

  
  
  
A5F -TBM\*XXXXXXXXXXXXX4928\$XXXXX  
A5H H-AUTH-AVS SUCCESS-Z/ZIP/POSTAL MATCH/ADDRESS FAIL/Z  
A5H H-B\$A/  
A5H H-AUTH-APV/04043Z/00/USD192.70  
A5H H-AUTH-PSS/CA4928/22JUL/xxxxxxxxxxxxx95628576  
A5H H-AUTH-CSC MATCHED/M  
R-NIHNIH5RH5

S- 1251 2018/07/22  
A4G B6 2837P 27AUG2018 JFK STI SS 12C NLA



R-NIHNIH5RH5

S- 1251 2018/07/22

PRICE RETENTION

## QUEUE HISTORY

## CURRENTLY ON QUEUE

ON NIH	0009/007	2018/07/22	1251	PLACED BY NIH	RH5
OFF OGK	0101/	2018/09/15	1112	REMOVED BY OGK	Y73-QR
ON OGK	0101/011	2018/09/15	1108	PLACED BY HDQ	9C5
OFF OGK	0101/	2018/09/15	1106	REMOVED BY OGK	Y73-QR
DUP OGK	0101/011	2018/09/15	1105	NO ADD BY NIH	RH7
DUP OGK	0101/011	2018/09/15	1105	NO ADD BY NIH	RH7
DUP OGK	0101/011	2018/09/15	1105	NO ADD BY NIH	RH7
DUP OGK	0101/011	2018/09/15	1104	NO ADD BY NIH	RH7
DUP OGK	0101/011	2018/09/15	1104	NO ADD BY NIH	RH7
DUP OGK	0101/011	2018/09/15	1102	NO ADD BY NIH	RH7
DUP OGK	0101/011	2018/09/15	1102	NO ADD BY NIH	RH7
ON OGK	0101/011	2018/09/15	1102	PLACED BY NIH	RH7
OFF OGK	0101/	2018/09/14	1518	REMOVED BY OGK	Y73-QR
ON OGK	0101/011	2018/09/14	1510	PLACED BY HDQ	RB1
OFF OGK	0101/	2018/08/27	2116	REMOVED BY OGK	Y73-QR
ON OGK	0101/011	2018/08/27	2037	PLACED BY HDQ	INT
OFF OGK	0101/	2018/08/25	1515	REMOVED BY OGK	Y73-QR
ON OGK	0101/011	2018/08/25	1514	PLACED BY OFC	KLN
OFF OGK	0101/	2018/08/25	1514	REMOVED BY OGK	Y73-QR
DUP OGK	0101/011	2018/08/25	1514	NO ADD BY OFC	KLN
DUP OGK	0101/011	2018/08/25	1514	NO ADD BY OFC	KLN
DUP OGK	0101/011	2018/08/25	1512	NO ADD BY OFC	KLN
DUP OGK	0101/011	2018/08/25	1512	NO ADD BY OFC	KLN
DUP OGK	0101/011	2018/08/25	1512	NO ADD BY OFC	KLN
OFF XTM	0450/	2018/08/25	1512	REMOVED BY OFC	KLN-ET
ON OGK	0101/011	2018/08/25	1511	PLACED BY OFC	KLN
ON XTM	0450/	2018/08/25	1511	PLACED BY OFC	KLN
OFF OGK	0101/	2018/07/22	1252	REMOVED BY OGK	Y73-QR
DUP OGK	0101/011	2018/07/22	1251	NO ADD BY NIH	RH5
DUP OGK	0101/011	2018/07/22	1251	NO ADD BY NIH	RH5
DUP OGK	0101/011	2018/07/22	1251	NO ADD BY NIH	RH5
DUP OGK	0101/011	2018/07/22	1251	NO ADD BY NIH	RH5
DUP OGK	0101/011	2018/07/22	1251	NO ADD BY NIH	RH5
ON NIH	0009/007	2018/07/22	1251	PLACED BY NIH	RH5
ON OGK	0101/011	2018/07/22	1251	PLACED BY NIH	RH5

## BAG TAG

PSGR#-001 REGINA MISS CANELA

PSGR#-001 RTE #-0001 STI 8279618131 BY - JFK 5RH7 1205/2018/09/15

STATUS-

RTE #-0001 B6 2837 STI

## ERROR MESSAGES

## EXHIBIT B

B6 PNR MTFIBO Creation Date 20181019 Creation Time 1129

1541789292401

011 SEE REMARKS

MTFIBO

1.1CANELA/REGINA MS

1 B61536P 09NOV F STIJFK HK1 1548 1835 HRS /E

9STI/ A/C995 EQP321 \*1956\*HDQFTP

2JFK/ETA 1817 \*1113\*HDQFTP

TKT/TIME LIMIT

1.T-19OCT-NIV5RH5

2.TE 2792111557033 CANEL/R NIV5RH5 1229/19OCT

VCR COUPON DATA EXISTS \*VI TO DISPLAY

PHONES

1.NIV [REDACTED]

PASSENGER EMAIL DATA EXISTS \*PE TO DISPLAY ALL  
ADDRESS

N/RAMON A CANELA

[REDACTED]

[REDACTED]

[REDACTED]

PRICE QUOTE RECORD EXISTS - \*PQS

FREQUENT TRAVELER

1. [REDACTED] HK B6 1.1 CANELA/REGINA MS

PROFILE INDEX DATA EXISTS \*PI TO DISPLAY ALL

SEATS/BOARDING PASS

1 1536P 09NOV STIJFK HK 11B N 1.1 CANELA/REGINA MS

B6 FACTS

PCTC DATA EXISTS - PLEASE USE \*P4 TO VIEW

1.SSR BRND B6 NN1 STIJFK1536P09NOV/CN

2.SSR FOID B6 HK1/PPUS509917950

3.SSR DOCS B6 HK1/P/US/509917950/US/19APR1954/F/19MAY2023/CAN  
ELA/REGINA

4.SSR IBAG B6 1536P9NOV/NN1

7.OSI NOTIFY TDP/R/20181019162922/EMAIL/CNF/1.1/

8.OSI LANG TDP/EN/

9.SSR WCHR NN1

10.SSR DOCA B6 HK1/R/US

REMARKS

1.H-FARE/PUB/PL2AUEN6

2.H-FARE/PUB/AMT/1ADT/110.00/106.13/216.13/USD

3.H-SSWMOD-DT/2018/10/19-12-29/IP/209.164.62.0

4.-TBM\*CAXXXXXXXXXXXXX4928 XXXXX

5.H-AUTH-AVS SUCCESS-Z/ZIP/POSTAL MATCH/ADDRESS FAIL/Z

6.H-B A/ [REDACTED]

7.H-AUTH-APV/07605Z/00/USD216.13

8.H-AUTH-PSS/CA4928/19OCT/01311539966559600295  
9.H-AUTH-CSC SERVICE NOT SUPPORTED/S  
10.XXAUTH/07605Z \*Z/CA4928  
11.XXTAW20OCT/  
12.H-RISK MGNT/ALLOW///DDC9C531-B1A3-4C62-B345-D6A6DC0AC96C  
13.H-INTL TSA SCREENING CHGS EMAIL SENT TO  
14.H- [REDACTED] ON 08 NOV 2018.

BAGGAGE INFORMATION

ROUTING-B6 1536 JFK  
CANELA/REGINA MS  
JFK B6 4279797590 - BY STI5IWU 1447/09NOV18  
BAG STATUS LMTD RLS  
RECEIVED FROM - TDPWEB  
NIV.NIH5RH5 1129/19OCT18 MTFIBO H

A4S SSR DOCA B6 HK1/R/US -CANELA/REGINA MS  
R- STI5IWU  
STI STI5IWU 1247/09NOV18  
X4S SSR DOCS B6 HK1/DB/19APR54/F/CANELA/REGINA  
-CANELA/REGINA MS  
A4S SSR DOCS B6 HK1/P/US/509917950/US/19APR1954/F/19MAY2023/CA  
NELA/REGINA -CANELA/REGINA MS  
R- STI5IWU  
STI STI5IWU 1247/09NOV18  
A4S SSR WCHR NN1 -CANELA/REGINA MS  
R- STI5IWU  
STI STI5IWU 1246/09NOV18  
A5H H-INTL TSA SCREENING CHGS EMAIL SENT TO  
A5H H- [REDACTED] ON 08 NOV 2018.  
R- FIFTEENBELOW  
HDQ HDQ8RB1 1206/08NOV18  
A5H H-RISK MGNT/ALLOW///DDC9C531-B1A3-4C62-B345-D6A6DC0AC96C  
R- TDPWEB  
NIV NIH5RH5 1129/19OCT18  
A4O OSI NOTIFY TDP/R/20181019162922/EMAIL/CNF/1.1/  
A4O OSI LANG TDP/EN/  
R- TDPWEB  
NIV NIH5RH5 1129/19OCT18  
A4S SSR TKNE B6 HK1 STIJFK1536P09NOV/2792111557033C1  
-CANELA/REGINA MS  
X7 TAW20OCT/  
A7 T-19OCT-NIV5RH5  
AT W VCR F\*CAXXXXXXXXXXXXX4928/XXXX\*Z07605Z  
R- TDPWEB  
NIV NIH5RH5 1129/19OCT18  
AW N/RAMON A CANELA  
AW A [REDACTED]

AW C/ [REDACTED]

[REDACTED] [REDACTED]

A5F -TBM\*CAXXXXXXXXXXXXX4928 XXXXX

A5H H-AUTH-AVS SUCCESS-Z/ZIP/POSTAL MATCH/ADDRESS FAIL/Z

A5H H-B A/ [REDACTED]

A5H H-AUTH-APV/07605Z/00/USD216.13

A5H H-AUTH-PSS/CA4928/19OCT/01311539966559600295

A5H H-AUTH-CSC SERVICE NOT SUPPORTED/S

R- TDPWEB

NIV NIH5RH5 1129/19OCT18

A4G 1536P 09NOV STIJFK NN/SS 11B N -CANELA/REGINA MS

R- TDPWEB

NIV NIH5RH5 1129/19OCT18

#### EMAIL ADDRESS

1. [REDACTED] 1.1 CANELA/REGINA